Electronic Acknowledgement Receipt					
EFS ID:	7586919				
Application Number:	10721704				
International Application Number:					
Confirmation Number:	6308				
Title of Invention:	Audio/video service quality analysis of customer/agent interaction				
First Named Inventor/Applicant Name:	Howard M. Lee				
Customer Number:	22895				
Filer:	Krista A. Wittman/Lali Liparteliani				
Filer Authorized By:	Krista A. Wittman				
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Submitted with Payment		no								
File Listin	File Listing:									
Document Number	Document Description		File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)				
1	Power of Attorney		Revocation POA.pdf	266917 85745-086-788875-e1d-b08944-b88618525 91522	no	1				

Warnings: Information:

2	Assignee showing of ownership per 37 CFR 3.73(b).	Statement3_/3.pdr	269932 b5cc/7dc6913w98fs8727w483d2d50w4s7	no	1				
Warnings:									
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Total Files Size (in bytes): 536849		36849							

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.